WHAT IS 211 COLORADO?

211 is a confidential and multilingual service that refers callers to non-emergency health and human service resources. 211 Colorado is a collaborative of seven organizations that host four call centers across the state. We work in tandem to provide border-to-border coverage in Colorado:

- United Way of Weld County (Greeley)
- Mile High United Way (Denver)
- United Way of Larimer County (Fort Collins)
- Western Colorado 211 (Grand Junction)
- Pikes Peak United Way (Colorado Springs)
- United Way of Southwest Colorado (Durango)
- Senior Resource Development Agency (Pueblo)

WHAT DOES 211 COLORADO DO?

We know it can often times be difficult and overwhelming to know where to go for help. 211 Colorado streamlines services and provides one central location where people can get connected to the resources they need. With a database that is updated daily, 211 Colorado can connect you to critical resources simply by dialing a three-digit number. Whether you are searching for a shelter availability, childcare, or rent payment assistance – 211 can connect you to available resources in your community.

JANUARY 2021 – DECEMBER 2021

Colorado 211 centers received over 170,600 contacts (including calls, chats, texts, emails and walk-ins) and more than 271,400 online database searches last year. Client needs range from basic to more complex, and the top needs have remained consistent year after year.

THE 211 COLORADO DATABASE

The 211 Colorado online database holds information on 7,100 resources supported by 2,600 agencies across the state. Our database is available to anyone at 211colorado.org.

OUR HISTORY

In 1999, community leaders across the state of Colorado began working together to develop an integrated system of independent information and referral call centers. In 2002, the Public Utilities Commission approved the plan, and the 211 dial code was officially active in the state of Colorado. Today, 211 Colorado provides border-to-border coverage of Colorado, serving all 64 counties.